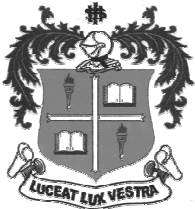


LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.Sc. DEGREE EXAMINATION – STATISTICS

SECOND SEMESTER – APRIL 2013

CO 2107 - BUSINESS PROCESS AND MANAGEMENT

Date : 06/05/2013
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

SECTION – A Answer ALL questions (10 x 2 = 20)

- 1) What do you mean by Enterprise Resource Planning?
- 2) Who is responsible to manage change in an organization?
- 3) How do you identify a competence level of an employee?
- 4) Why the organization needs to have budget?
- 5) What is First in first out method of valuation of inventory?
- 6) Why ERP system considers General Ledger module as heart of finance package?
- 7) What is the role played by the cash management model in an organization?
- 8) What is cycle counting?
- 9) How ERP is helpful in the quality control of a product?
- 10) What is the meaning of functional currencies?

SECTION – B Answer any five questions (5 x 8 = 40)

- 11) Explain the functions of Material Management.
- 12) Bring out the various business benefits of ERP.
- 13) Outline the stages of Change Management,
- 14) Draw a bank account model as depicted by Trading Community Architecture.
- 15) What are the sources of Long term fund of an organization? Explain
- 16) Explain the important management control processing in Accounting
- 17) Give a brief account the meaning of Business Process Re-engineering and its various elements.
- 18) Explain the role played by ERP in Human resource management?

SECTION – C Answer any TWO questions (2 x 20 = 40)

- 19) Bring out the importance of capital budgeting techniques in investment process. What are various methods involved in choosing various investment options?
- 20) Explain how the ERP system is inducted in Sales and Marketing Modules.
- 21) What do you mean by people management? Explain how ERP system is used in the same?
